GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:2106
ANSWERED ON:03.08.2015
Sanitation Facilities in Railways
Singh Shri Rama Kishore

Will the Minister of RAILWAYS be pleased to state:

(a) whether the Railways have taken any decision to provide sanitation facilities in rail coaches and toilets in trains running under all the zonal railways and divisions including the East Central Railway on receiving SMS from passengers;

(b) if so, the details thereof; and

(c) the zone-wise details of funds allocated/spent on railway cleanliness schemes in the country during the last three years and the current year ?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS

(SHRI MANOJ SINHA)

(a): Yes, Madam.

(b): Central Railway has developed a web/SMS based system through which On Board Housekeeping Services (OBHS) staff on trains can be contacted by travelling passenger by sending an SMS on 58888. Other Zonal Railways were also advised to take similar initiative for their trains and accordingly more number of trains have been added under this scheme.

(c): Zone-wise detail of funds allocated/spent on Railway cleanliness schemes during last three years and the current years is appended.

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